



Next Generation CPR

In September 2022, the Defense Manpower Data Center (DMDC) released Next Generation Credential Personal Identification Number (PIN) Reset (CPR), making PIN resets for Common Access Cards (CAC) and other identity authentication tokens easier and more widely available.

What

PIN resets for CACs and other identity authentication tokens

When

Available to users as of September 2022

Supported Tokens

- CAC
- NEATS Token
- Alternate Logon Token
- Person Alt Token
- Role Alt Token
- Traditional Group Alt Token
- VIP Group Alt Token
- Code-Signing Alt Token

Enhancements

Available from any installation that meets requirements and has DoD network access, resets the PIN on a CAC and identity authentication tokens for token holders with biometrics already stored in Defense Enrollment Eligibility Reporting System (DEERS)

Requirements

Google Chrome with installed browser extension, two connected smart card readers (for user and CPR Trusted Agent), connected fingerprint reader, and existing saved cardholder fingerprint in DEERS

Reach out to your service or component lead for a list of CPR Trusted Agents within your organization who can assist with the Next Generation CPR process

For more information: <https://dhra.deps.mil/sites/dmdc/status/CPR/SitePages/Home.aspx>

