DEPARTMENT OF DEFENSE DEERS ENROLLMENT AND ID CARD ISSUANCE

The DoD is committed to protecting the security of our nation and its people by issuing identification (ID) cards to individuals requiring access to government systems and facilities and to eligible individuals authorized to receive Uniformed Service benefits and privileges by law. The Defense Enrollment Eligibility Reporting System (DEERS) enrollment and ID card issuance process consists of several steps to ensure the correct ID card is issued and the appropriate benefits and privileges are assigned.

The Department is equally committed to the safety of our personnel and beneficiaries, including retirees and other high-risk populations. This includes ensuring continued access to healthcare and other benefits during this time of increasing precaution and restrictions in response to coronavirus (COVID-19). The following information applies to individuals whose ID card expires before September 30, 2020.

SUMMARY

Populations with Expiring DoD ID Cards ........................................................................................................................................................................... 1
Populations Requiring First Time Enrollment and ID Card Issuance ......................................................................................................................... 2
Where to Mail, Fax, or Email Documents ......................................................................................................................................................... 3

<table>
<thead>
<tr>
<th>POPULATION</th>
<th>IMPACT TO BENEFITS</th>
<th>ACTION (AS INDICATED)</th>
</tr>
</thead>
</table>
| Sponsors and Dependents turning age 65 | You must be enrolled in Medicare Part B for continued benefits. | - Sponsor check miConnect to see whether Medicare Part B has been reported.  
- Sponsor mail, fax, or email:  
  o Completed DD Form 1172-2, indicating that sponsor is providing over 50% support  
  o Proof of enrollment in Medicare Part B  
- Cardholder can continue to use current DoD ID card. |
| Dependents turning age 21 | You must be enrolled as a full-time student, be approved as an incapacitated dependent, or be registered for TRICARE Young Adult (TYA) for continued eligibility. | - Students: Sponsor mail, fax, or email:  
  o Completed DD Form 1172-2, indicating that sponsor is providing over 50% support  
  o Proof of enrollment as a full-time student  
- Incapacitated Dependents: Sponsor mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Medical Sufficiency Statement  
  o Financial Dependency Determination  
- TRICARE Young Adult (TYA): Sponsor mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Proof of enrollment in TRICARE Young Adult  
- Cardholder can continue to use current DoD ID card.  
- After student or incapacitation status is updated, take action to ensure TRICARE enrollment is extended. Refer to https://tricare.mil/enroll for more information on how to enroll. |
| Guard and Reserve Members and Dependents | Benefits for National Guard and Reserve members and their dependents are tied to the member’s active duty status. If the member’s active duty status is extended, benefits are extended as well. | - If active duty status extended, check to ensure TRICARE enrollments are extended. Take action if needed.*  
- If active duty status completed:  
  o Purchase TRICARE Reserve Select or utilize TRICARE Prime or Select, if eligible, under the Transitional Health Care (THC) Program (also known as TAMP).*  
- Member can continue to use current DoD ID card. |

*Refer to https://tricare.mil/enroll for more information on how to enroll in, or purchase, TRICARE.
Benefits for members who are retiring and their dependents are tied to the member’s status.

- Must enroll in TRICARE Prime or Select. Refer to [https://tricare.mil/enroll](https://tricare.mil/enroll) for more information on how to enroll.
- Can continue to use current DoD ID card.

### POPULATIONS REQUIRING FIRST TIME ENROLLMENT AND ID CARD ISSUANCE

<table>
<thead>
<tr>
<th>POPULATION</th>
<th>ACTION (FOR SPONSOR)</th>
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</table>
| Spouse       | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Marriage Certificate  
  o Birth Certificate (optional but preferred)  
  o Proof of enrollment in Medicare Part B (if aged 65 or older)  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely |
| Legitimate Child | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Birth Certificate  
  OR Certificate of Live Birth  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely  |
| Adopted Child | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Birth Certificate  
  OR Certificate of Live Birth  
  o Adoption Decree  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely  |
| Stepchild    | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Birth Certificate  
  OR Certificate of Live Birth  
  o Sponsor’s Marriage Certificate  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely  |
| Pre-Adoptive Child | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Placement Agreement that states intent to adopt  
  OR Court Document that states intent to adopt  
  o Birth Certificate, if Placement Agreement/Court Document does not specify date of birth  
  OR Certificate of Live Birth  
  OR FS-240  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely  |
| Illegitimate Child | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Birth Certificate  
  OR Certificate of Live Birth  
  o Court Order that establishes paternity  
  OR Consent Order of Paternity that establishes paternity  
  OR Military Staff Judge Advocate (SJA)/Judge Advocate General (JAG) Legal Opinion that establishes paternity  
  OR Voluntary Acknowledgement of Paternity (VAP)  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely  |
| Foster Child  | - Mail, fax, or email:  
  o Completed DD Form 1172-2  
  o Birth Certificate  
  OR Certificate of Live Birth  
  o Court Order that establishes paternity  
  OR Consent Order of Paternity that establishes paternity  
  OR Military Staff Judge Advocate (SJA)/Judge Advocate General (JAG) Legal Opinion that establishes paternity  
  OR Voluntary Acknowledgement of Paternity (VAP)  
  o A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely  |
<table>
<thead>
<tr>
<th>Ward</th>
<th>Mail, fax, or email:</th>
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<tbody>
<tr>
<td></td>
<td><strong>Completed DD Form 1172-2</strong></td>
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<tr>
<td></td>
<td><strong>Birth Certificate</strong></td>
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<tr>
<td></td>
<td><strong>OR Certificate of Live Birth</strong></td>
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<tr>
<td></td>
<td><strong>OR FS-240, “Consular Report of Birth Abroad”</strong></td>
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<tr>
<td></td>
<td><strong>Financial Dependency Determination</strong></td>
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<tr>
<td></td>
<td><strong>Placement Agreement that places the child with the Sponsor</strong></td>
</tr>
<tr>
<td></td>
<td><strong>OR Court Document that places the child with the Sponsor</strong></td>
</tr>
<tr>
<td></td>
<td><strong>A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely</strong></td>
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<tr>
<th>Parent</th>
<th>Mail, fax, or email:</th>
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<tr>
<td></td>
<td><strong>Completed DD Form 1172-2</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Sponsor’s or Spouse’s Birth Certificate</strong></td>
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<tr>
<td></td>
<td><strong>OR Certificate of Live Birth</strong></td>
</tr>
<tr>
<td></td>
<td><strong>OR FS-240, “Consular Report of Birth Abroad”</strong></td>
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<tr>
<td></td>
<td><strong>Financial Dependency Determination indicating that Sponsor provides over 50% support</strong></td>
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<tr>
<td></td>
<td><strong>Proof of enrollment in Medicare Part B (if aged 65 or older)</strong></td>
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<tr>
<td></td>
<td><strong>A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely</strong></td>
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<tr>
<th>Former Spouse</th>
<th>Mail, fax, or email:</th>
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<tbody>
<tr>
<td></td>
<td><strong>Completed DD Form 1172-2</strong></td>
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<tr>
<td></td>
<td><strong>Marriage Certificate</strong></td>
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<tr>
<td></td>
<td><strong>Divorce Decree</strong></td>
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<td></td>
<td><strong>Statement of Service</strong></td>
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<td></td>
<td><strong>OR DD Form 214</strong></td>
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<td></td>
<td><strong>OR Dates of Inclusive Service</strong></td>
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<tr>
<td></td>
<td><strong>Proof of enrollment in Medicare Part B (if aged 65 or older)</strong></td>
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<tr>
<td></td>
<td><strong>Statement certifying that the former spouse has not remarried since divorce from their former sponsor</strong></td>
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<tr>
<td></td>
<td><strong>Statement certifying that former spouse has no medical coverage under an employer sponsored health plan</strong></td>
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<tr>
<td></td>
<td><strong>A portrait type photograph (either 8”x10” or 5”x7” if mailed or faxed), if requesting first time ID card issuance remotely</strong></td>
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**WHERE TO MAIL, FAX, OR EMAIL DOCUMENTS**

<table>
<thead>
<tr>
<th>SPONSORING UNIFORMED SERVICE</th>
<th>United States Army</th>
<th>Contact your nearest RAPIDS Site for assistance.</th>
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</thead>
<tbody>
<tr>
<td>United States Marine Corps</td>
<td>For individuals unable to access a RAPIDS site due to closures and/or limited services, the Marine Corps DEERS Project Office will remotely process new enrollments ONLY. Individuals enrolled in this manner will have 90 days to provide original documents to Verifying Officials (VO) at the RAPIDS site once normal site operations resume.</td>
<td>Required documents should be emailed (preferred) to both <a href="mailto:mary.stroz@usmc.mil">mary.stroz@usmc.mil</a> and <a href="mailto:donna.rogers@usmc.mil">donna.rogers@usmc.mil</a> or faxed to (703) 432-2591.</td>
</tr>
<tr>
<td></td>
<td>Requests for enrollments can take up to 10 business days to be processed from time of receipt.</td>
<td></td>
</tr>
</tbody>
</table>
DoD Identification Cards will not be issued remotely through this process. Fax requestors must provide a valid email address on the request for notification of both receipt and completion.

**United States Navy**

For members initially applying for benefits as a former spouse or incapacitated dependent please go to [https://www.public.navy.mil/bupers-npc/support/paypers/ID_Cards/Pages/Benefits.aspx](https://www.public.navy.mil/bupers-npc/support/paypers/ID_Cards/Pages/Benefits.aspx) for required documentation and mailing address.

For secondary dependents (wards/parents/parent-in-laws) refer to [https://www.dfas.mil/](https://www.dfas.mil/).

For DEERS data corrections contact My Navy Career Center at 1-833-330-6622.

For remote DEERS enrollment, please contact My Navy Career Center at 1-833-330-6622 for a listing of Navy RAPIDS sites authorized to process the enrollment.

For USID card issuance by mail, please visit ID Card Office Online at [https://idco.dmdc.osd.mil/idco](https://idco.dmdc.osd.mil/idco) to locate your nearest ID card issuing facility.

Requests for remote enrollments can take up to 10 business days to be processed from time of receipt.

All requests must contain a valid email, telephone number, and mailing address for processing.

**United States Air Force**

Online and remote DEERS services are available for individuals unable to visit an Air Force or Uniformed Services RAPIDS site. Air Force online and remote services may vary according to local protocol and staff availability. Check for locations and hours at [https://idco.dmdc.osd.mil/idco](https://idco.dmdc.osd.mil/idco), or call the Total Force Service Center (TFSC) at 1-800-525-0102 opt 1 (Active Duty or Regular Retired), or opt 3 (ANG or AFRC). **Note:** ID Card Office Online at [https://idco.dmdc.osd.mil/idco](https://idco.dmdc.osd.mil/idco) compliments the Air Force online and remote capabilities for DEERS services.

Additional Air Force DEERS services are provided for the following:

Air Force divorced spouses seeking initial DEERS eligibility determinations (Active Duty and Regular Retired): [afpc.dp1ssb.formerspouse@us.af.mil](mailto:afpc.dp1ssb.formerspouse@us.af.mil)

Air Force DEERS records corrections, changes, and updates (Active Duty and Regular Retired): [afpc.dp2ssm.deers@us.af.mil](mailto:afpc.dp2ssm.deers@us.af.mil)

Air National Guard and Air Force Reserve (ARC) FSS’ can submit DEERS records inquiries, including corrections, changes, and updates: [https://mypers.af.mil/app/dynamicforms/display/form/442](https://mypers.af.mil/app/dynamicforms/display/form/442)

Air National Guard and Air Force Reserve (ARC), and Reserve Retired (ResRet) can submit DEERS inquires: [https://myPers.af.mil/app/dynamicforms/display/form/441](https://myPers.af.mil/app/dynamicforms/display/form/441)

Air National Guard and Air Force Reserve (ARC) former spouses can submit their initial eligibility determinations to: [TFSC_2@MYPERSMAIL.AF.MIL](mailto:TFSC_2@MYPERSMAIL.AF.MIL), (includes Retired-Reserve and Retried ARC members on behalf of an ex-spouse).

**United States Coast Guard**

Contact your nearest RAPIDS Site for assistance.

**United States Public Health Service Commissioned Corps**

Contact your nearest RAPIDS Site for assistance.

**National Oceanic and Atmospheric Administration Commissioned Officer Corps**

Contact your nearest RAPIDS Site for assistance.
ID Card Office Online (IDCO):
https://idco.dmdc.osd.mil/idco