



# ONLINE UNIFORMED SERVICES ID (USID) CARD ISSUANCE

## USID CARDS

- Issued to retired and reserve uniformed Service members, dependent family members, and other eligible individuals in accordance with DoD policy
- Used for access to benefits, privileges, and DoD facilities

## PREVIOUS ISSUANCE PROCESS

- ❌ Had to be done **in person** at a RAPIDS site
- ❌ Often required an appointment scheduled in advance
- ❌ No opportunity to request online



## WHAT'S CHANGED?

- ✅ Sponsors can request cards **online, from anywhere**
- ✅ Cards will be mailed to the cardholder via US mail
- ✅ No in-person requirement for most requests



## REQUIREMENTS

- Sponsor must have a CAC or a DS Logon credential
- Sponsor & Cardholder must have authorized DoD to use their email to contact them via IDCO
- Cardholder must have a mailing address & photo taken in the last 12 years saved in DEERS
- USID cards can only be mailed to addresses within the US (including APO, FPO, or DPO addresses)
- Once submitted online, Cardholders cannot visit a RAPIDS Site for in-person issuance; they must instead wait for USID card to arrive by mail

## REQUEST ONLINE TODAY

ID Card Office Online (IDCO): <https://idco.dmdc.osd.mil/idco/>  
FAQs: <https://www.cac.mil/>

