

About the Simplified Redetermination Process

Key Features:

-Process for Sponsors Whose Dependent Has Current Financial Dependency Determination in RAPIDS:

- Answer 3 simple questions about your incapacitated dependent.
- Choose how to complete the process:
 - Online
 - In-person at an ID card facility
 - By mail
- You can start up to 90 days before your redetermination is due.

Process for Financial Dependency Determinations Not Current or Not in RAPIDS:

- Submit documentation of your original dependency determination and/or most recent redeterminations to your Service Project Office.
- Unsure if your dependent's permanently incapacitated status date is recorded? Contact your Service Project Office for help.

Documentation Requirements Based on Sponsor Responses:

No Changes in Dependency:

- You're done! No extra paperwork or proof needed.

Changes in Dependency:

- You'll need to submit a full financial dependency redetermination package to your Service Project Office for review to determine eligibility.

Updated November 2025

Frequently Asked Questions

Who Does this Impact?

Permanently incapacitated dependents, according to DoDM 1000.13, Volume 2, https://www.cac.mil/Portals/53/Documents/DODM-1000.13_vol2.pdf

What Changes Are Being Made?

Four Year Requirement:

- Sponsors must complete a redetermination of eligibility for their incapacitated dependents every 4 years.

How to Complete Redetermination:

- Answer a series of questions online, in-person at an ID Card facility or by mail

Why It Matters:

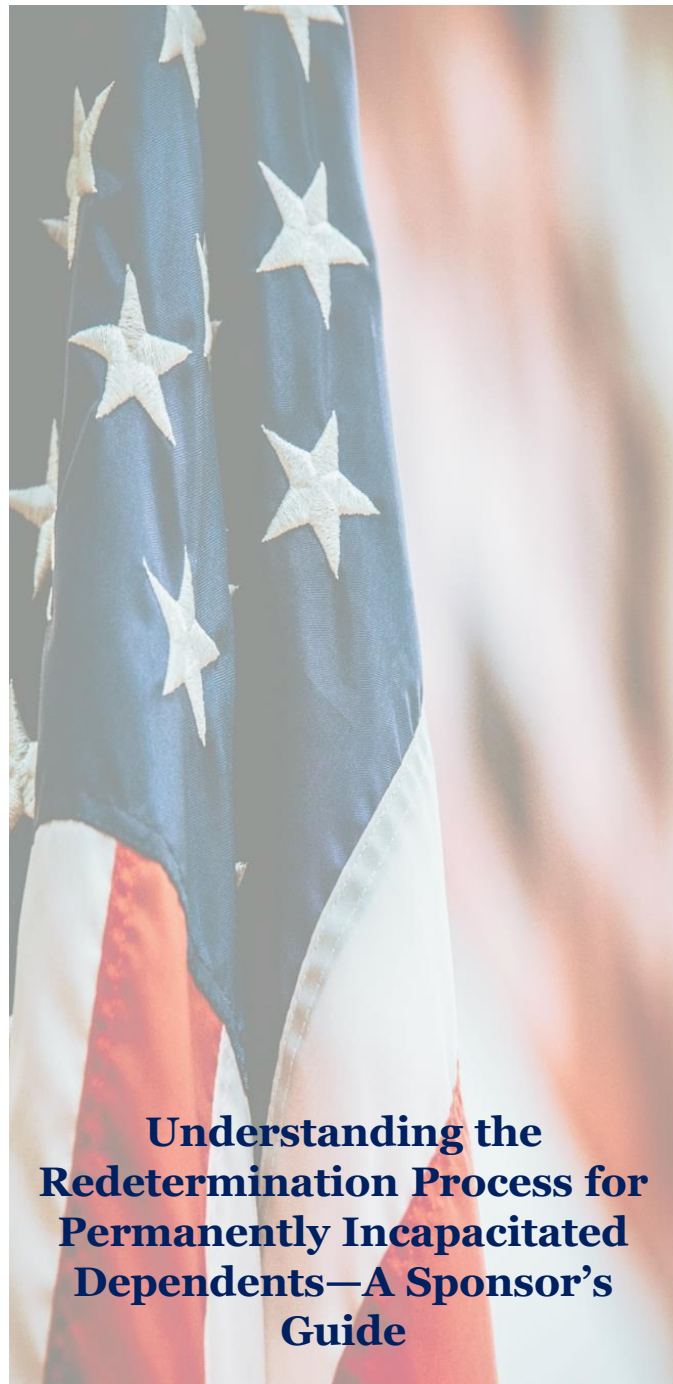
- Your answers will determine if your dependent's financial dependency has changed.
- Failure to complete the redetermination may result in loss of DEERS eligibility and benefits.

Will I Be Notified About the Deadline?

Yes. Sponsors who have a current financial dependency determination recorded in RAPIDS an e-mail (preferred) or postcard reminder up to 90 days before the redetermination deadline.

Can I Update My Contact Information?

Yes. Update your personal mailing and e-mail addresses, and opt-in to receive benefits notifications by e-mail using ID Card Office Online at: <https://idco.dmdc.osd.mil/idco/>, select "Continue" under the "My Profile" header.



Understanding the Redetermination Process for Permanently Incapacitated Dependents—A Sponsor's Guide



For more information regarding the redetermination process, please visit www.cac.mil

How to Use the Simplified Redetermination Process

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Online

Use ID Card Office Online (IDCO), at <https://idco.dmdc.osd.mil/idco>. Navigate to "Continue" under the "Dependent Redetermination" header and login using your myAuth digital login or Common Access Card.



In Person

Visit a ID card site to answer the financial dependency redetermination questions. To find your nearest ID card site, use the ID Card Office Locator, available at <https://idco.dmdc.osd.mil/idco/locator>.



By Mail

Please contact your appropriate Service Project Office to inquire about mail in procedures.

Redetermination Process

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1. Complete Financial Dependency Questions

The sponsor will be required to answer a series of questions concerning the current financial dependency of his/her permanently incapacitated dependent.

2. Review and Dependency Determination

Your answers to these questions will help an ID card site or your Service Project Office determine if a change in financial dependency has occurred.

3. Next Steps if Dependency Has Changed

If a change in dependency has occurred, and you wish for your incapacitated dependent to remain eligible for benefits, you may submit a complete dependency redetermination package (DD Form 137, Secondary Dependency Determination) to the appropriate Service Project Office.

Uniformed Service Project Office Contact Information

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Army: Army Project Office
U.S. Army Human Resources Command
AHRC-PDP-P
1600 Spearhead Division Ave
Fort Knox, KY 40122
1-502-613-8476

Air Force & Space Force: AFPC/DPPSA
550 C Street West, Bldg. 499
JBSA Randolph AFB, TX 78150-4739
1-800-525-0102

Coast Guard: Commanding Officer (LGL)
Coast Guard Pay & Personnel Center (PPC)
444 S.E. Quincy Street, Topeka, KS 66683-3591
1-206-815-6821

Marine Corps: ATTN: Manpower & Reserve Affairs
Marine Corps Service Project Office (MFP-1)
2008 Elliot Road, Quantico, VA 22134
1-703-784-9190

Navy: askmncc@navy.mil
1-833-330-6622

NOAA: 1305 East-West Highway, SSMC #4, Room 5308, Silver Spring, MD 20910
1-301-713-0850 x158

PHS: Division of Commissioned Corps Personnel and Readiness,
1101 Wootton Parkway, PL, Ste. 300
Rockville, MD 20852



Permanently Incapacitated Dependent Redetermination

For more information regarding the redetermination process, please contact your Service Project Office