

Department of Defense (DoD) Response to Coronavirus/COVID-19 – DoD Identification (ID) Cards and Benefits Fact Sheet

The Department is committed to the safety of our personnel and beneficiaries, including retirees and high-risk populations. This includes ensuring continued access to healthcare and all authorized benefits during this time of continued precaution and restrictions in response to coronavirus/COVID-19.

The following Fact Sheet is provided to assist DoD ID cardholders. **These procedures are automatically extended for Uniformed Services ID (USID) cardholders with expiration dates between January 1, 2020 and July 31, 2021.** Where feasible, cardholders are encouraged to attempt to schedule an appointment at their nearest D card site for ID card reissuance prior to pursuing remote issuance procedures.

Deadlines	Population Type
August 31, 2021	<ul style="list-style-type: none"> • Foreign Affiliates and their dependents
October 31, 2021	<ul style="list-style-type: none"> • Dependents of Active Duty uniformed Service members • Reserve and National Guard uniformed Service members and their dependents
January 31, 2022	<ul style="list-style-type: none"> • Retirees and their dependents • All other populations

Note: No action is required at this time if your USID card has a printed expiration date in this window.

List of Key Facts

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FACT 1: USID cards that expire on or after January 1, 2020 through July 31, 2021 are authorized for continued benefit through the dates listed above

Uniformed Services ID Cards

In order to use an expired USID card, the cardholder must have a current affiliation with DoD and must be eligible for benefits. USID cards that expired before January 1, 2020 or after July 31, 2021 have not been extended and are unacceptable. If your USID card expired because of a change in status that results in your loss of benefits (e.g. a dependent turns 21 and is not enrolled as a full time student), your USID card is not extended and is unacceptable.

Individuals with an expired USID card, but whose entitlements to benefits remain unchanged (e.g. dependent spouse with an expired USID card), are still eligible for benefits in accordance with federal law.

FACT 2: Installation Security Forces must electronically verify individual affiliation prior to confiscating an expired USID card

Installation Security Forces must also verify an individual's population type. Installation Security Forces will grant an exception if the individual is listed in one of the categories above AND has an expiration date on or after January 1, 2020 through July 31, 2021. The card will not be confiscated.

FACT 3: Remote USID card renewals and reissuance shall be expanded

- Remotely issued USID cards are valid for their full lifecycle.
- Remotely issued INDEF ID cards are INDEF.
- ID cards issued to dependents are valid for 4 years, unless the eligibility ends sooner.

The expiration dates for ID cards are contained in the [Defense Human Resources Activity \(DHRA\) Supplemental Guide for DoD ID Cards Types and Expiration Dates](https://www.cac.mil/Policies) (<https://www.cac.mil/Policies>).

FACT 4: Remote family member enrollment/eligibility updates are authorized

ID cards are now issued with an expiration date longer than 1 year.

For more information please refer to the [DEERS Enrollment and USID Card Issuance During COVID-19](https://www.cac.mil/Coronavirus/) (<https://www.cac.mil/Coronavirus/>).

FACT 5: Remote USID card initial issuance for first-time card issuance or replacement of a lost/stolen ID is authorized

To replace a lost or stolen DoD ID card, the following must be presented to the remote DoD ID card issuing site: "(1) a valid (unexpired) State or Federal Government-issued picture ID, and (2) documentation from the local security office or CAC sponsor confirming that the CAC has been reported lost or stolen. All documentation must be scanned and stored in the Defense Enrollment Eligibility Reporting System (DEERS)."

A sponsor must provide a lost/stolen report from the local police or a memorandum from the local security personnel to satisfy part 2 of this requirement. In lieu of documentation from the local security office, a dependent must provide a DD Form 1172-2 available at, <http://www.cac.mil/Portals/53/Documents/dd1172-2.pdf>, with a statement from the sponsor in block 21 noting that the card was lost/stolen to satisfy part 2 of this requirement.

FACT 6: The minimum age for initial USID card issuance increased from 10 to 14 years

FACT 7: Service-specific procedure for remote enrollment are posted on www.CAC.MIL/Coronavirus

FACT 8: Per “Extended Policy Guidance for Identification Card Operations During COVID-19” the following items are **no longer authorized**

- Continued use of the Reserve USID card to obtain active duty benefits is authorized for mobilized Reserves and their eligible dependents
- All remotely-issued USID cards shall be issued with an expiration date not to exceed 1 year from date of issuance